

DiSC FREQUENTLY ASKED QUESTIONS

1. What is a DiSC® assessment?

DiSC is a tool that measures behavioral tendencies and preferences in the workplace. In this workshop, we will discuss the important role that communication plays in team dynamics within your office and how each behavior style contributes to the overall success of the practice.

The ultimate goal is to teach you and your team a new technique for improving communication with one another and with patients, while also improving teamwork and optimizing productivity. All behavioral styles are necessary for a fluid and well-tuned practice. The more honestly you answer the self-reflective questions, the better the analysis will be in helping you and your team communicate more effectively.

2. Where do I submit payment for the registration(s)?

The fee to attend is \$125/person, which includes the dinner and workshop Thursday night, DiSC Workplace assessments, the lunch and workshop on Friday, and a total of 9 CEs. Beacon Oral & Maxillofacial Surgeons will extend a 100% scholarship for each registrant in exchange for confirmed attendance.

3. Do I need unique email addresses for each of the attendees registered?

Yes, each person registered to attend the workshop will get a unique link to take the assessment. Because the link is person-specific, it is very important that the links are not shared with one another.

4. When will the assessments be issued?

The assessments are issued approximately 3 weeks before the workshop. Your office's point of contact will be notified of the exact date the assessments will be sent out. Your link will be sent to the email address provided on the registration form and will come from *nuvolum@inscape-epic.com*.

5. Who should I contact if I did not receive the link to my assessment?

If you did not receive the link in your email, first check your junk/spam folder. If you still do not see the email with your personalized link, confirm the address on file by contacting Beacon Oral and Maxillofacial Surgeons at summer@beaconoms.com. We can then reissue the assessment link to the correct email address. It is very important that you do not share the links with one another.

6. How long do I have to complete the assessment?

You will have approximately 7-10 business days to complete the assessment. The emailed link will include the due date in **bold**. Beacon Oral and Maxillofacial Surgeons will reach out to the contact person at your office with updates on the assessment completion status. As the deadline approaches, the primary contact at your office will follow up with you and each member of your team attending the workshop that has not completed the assessment.

7. How much time will it take to complete the assessment?

It takes approximately 10-15 minutes to take the assessment. You'll want to make sure you have a sufficiently charged device before taking the assessment. The results will be handed out to you at the start of the workshop.

DISC FREQUENTLY ASKED QUESTIONS

8. Will I receive CE credits for the workshop?

Yes, you will earn 3 CE credits for attending the full 3-hour workshop on Thursday, November 8 and 6 CE credits for attending the full 6.5-hour workshop on Friday, November 9. NuvoLum, Inc., will issue the CE credits as a nationally AGD-PACE-approved program provider for FAGD/MAGD continuing education. NuvoLum's AGD-PACE provider ID # is 385374.

9. What if a registered attendee can no longer attend?

If you or another attendee can no longer attend the workshop, contact Beacon Oral and Maxillofacial Surgeons **as soon as possible**, and notify them of the change. If you cannot attend the workshop, **DO NOT TAKE THE ASSESSMENT**. Completed assessment links are nontransferable, and the cost for the assessment is billable to Beacon Oral and Maxillofacial Surgeons.

10. How do I obtain a refund?

All refunds are handled by Summer at Beacon Oral and Maxillofacial Surgeons. Please contact her directly at summer@beaconoms.com for further information.